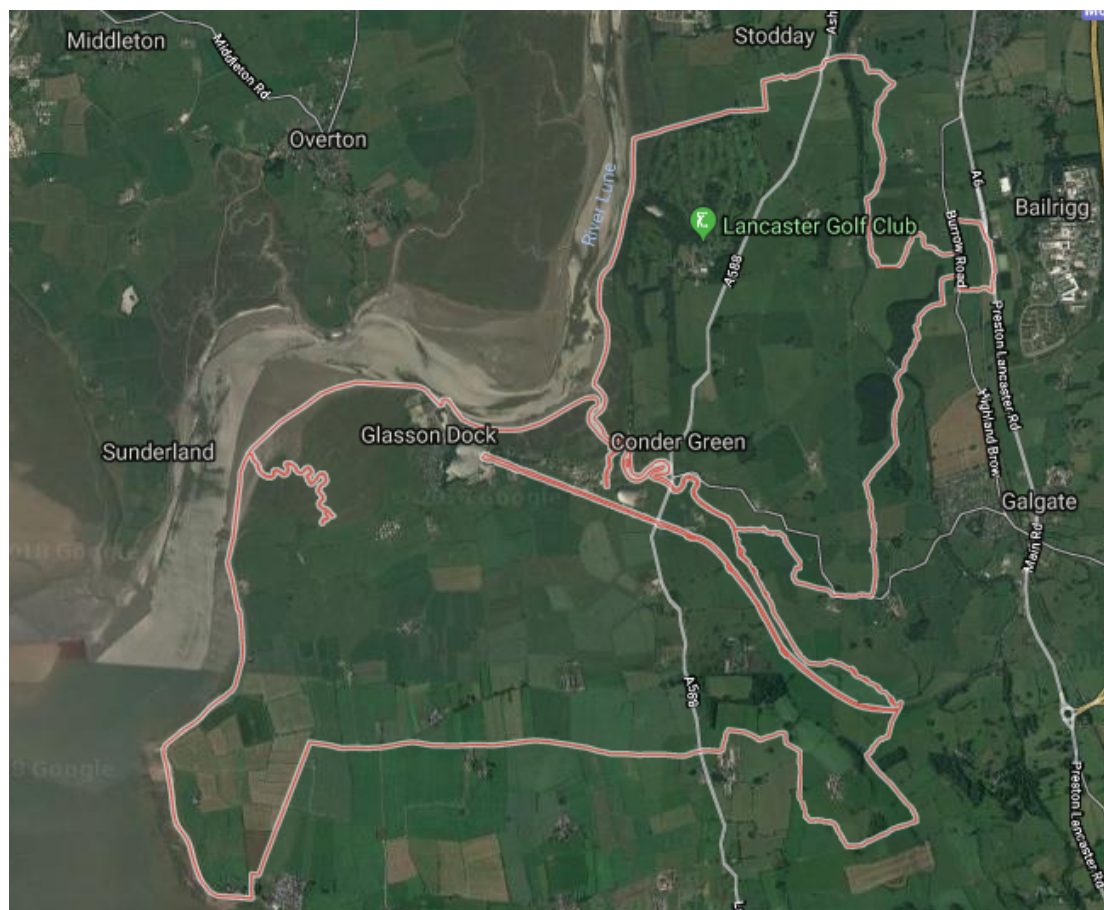


Thurnham with Glasson Parish Council Community Emergency Plan



Community	Thurnham, Glasson Dock and Conder Green
Plan owner	Melanie Harben, Parish Clerk
Version	Version 0.4 (Plan under development)
Date	September 2022

The Thurnham/Glasson Community Emergency (Initial Response) Plan will be implemented in extreme circumstances that might prevent the emergency services from reaching Thurnham/Glasson Dock/Conder Green immediately or circumstances that prevents the Emergency Services unable to deal with widespread incidents. In such cases the initial response may rely mainly or entirely on Thurnham/Glasson Parish residents. The plan describes how such an initial response will be co-ordinated.

This plan is a working document subject to change.

The plan calls for Thurnham/Glasson Parish to have a small team of Co-ordinators who will lead a group of Responders. Having these Co-ordinators and Emergency Responders should mean that Thurnham/Glasson Parish has a team of willing people on standby should they be needed in a time of an emergency.

The Co-ordinators and Emergency Responders will operate the plan.

There is also an Emergency Plan Secretary who will administer the plan.

It is recognised by Thurnham/Glasson Parish Community Emergency Plan that in an emergency or difficult situation that the village/community working together has the best chance of a positive outcome.

The plan is supported by training and other documentation

The main point of contact/information regarding the plan is the Emergency Plan Secretary, whose details are.

Melanie Harben, Thurnham with Glasson PC

Vulnerable members of the community or those members of the community with special needs may wish their addresses to be held as high priority (this information would be held CONFIDENTIALLY by the Emergency Plan Secretary and Emergency Co-ordinators they are invited to contact the Emergency Plan Co-ordinators

All emergencies will be dealt with by using the emergency services, local authorities, and utility services etc in a combined response where required. This Emergency Plan is NOT a substitute for these services, and should an emergency arise, the first action MUST be to call 999

The purpose of this plan is deal with extreme circumstances that might prevent the emergency services from reaching the scene immediately, or where there is widespread disruption and limited resources are being prioritised. Should this be the case, the Emergency Plan will be put in place for the Thurnham/Glasson Parish.

This plan describes how such response will be co-ordinated.

This plan is to cover circumstances such as flooding, extreme weather, loss of services such as electricity, water, gas, or telephone, when the emergency services are unable to attend immediately

Name	Thurnham/Glasson Parish Council Community Emergency Plan
Plan Owner	SECRETARY Melanie Harben
Version	0.4
Date	12 th August 2022

The plan owner is responsible for ensuring the plan remains up to date and for the distribution of hard and digital copies. The Resilience Officer at Lancaster City Council will circulate the sanitised plan and subsequent updates to the emergency services, local authorities and utility companies as referred to later.

At the minimum, the plan owner, Emergency Co-Ordinators, Lancaster City Council and nominated residents should keep a sanitised hard copy of this document available for use in the event of the plan being activated.

1. Distribution Table.

01 - Name	Beverley Lamb	Date Sent	Parish Councillor
Address	The Huntings, Moss Lane Thurnham LA2 0BA		
Tel Contact	07767 773772		

02 - Name	Mary Smyth	Date Sent	Chairman of Parish Council
Address	8 Pennine View Glasson Dock Lancaster LA2 0AS		
Email	marysmith666@gmail.com		
Tel Contact			

03 - Name	Erik Pomfret	Date Sent	Parish Councillor
Address	19 Pennine View Glasson Dock Lancaster LA2 0AS		
Tel Contact	07813 924159		

04 - Name	David Lees McGrath	Date Sent	Parish Councillor
Address	2 Pennine View Glasson Dock Lancaster LA2 0AS		
Tel Contact	01524 752311		

05 - Name	William Armer	Date Sent	Parish Councillor
Address	Brickcroft, Glasson		
Tel Contact	07801 273455		

06 - Name	Nicholas Thorn	Date Sent	Parish Councillor
Address	28 Pennine View		
Tel Contact			

07 - Name	Kirstie Banks- Lyon	Date Sent	Resilience Officer
Address	Morecambe Town Hall LA4 5AF		
Tel Contact	01524 582680		

08 - Name	Tony Young	Date Sent	Sub co-ordinator
Address	Ten Row		
Tel Contact			

09 - Name	Sally Maddox	Date Sent	Sub co-ordinator
Address	Railway Place		
Tel Contact			

10 - Name	Alison Stevenson	Date Sent	Co-ordinator
Address	29 Pennine View		Parish Councillor
Tel Contact	07979571352		

The Resilience Officer at Lancaster City Council will ensure that electronic versions of this plan are circulated appropriately within the council and forwarded to through the Resilience Direct secure extranet.

Lancashire Constabulary
Lancashire Fire and Rescue Service
North West Ambulance Service
Lancashire County Council Emergency Planning
The Coastguard

Record of amendments

Ensure amendments are recorded here. Please notify the Civil Contingencies Officer at Lancaster City Council immediately of any changes.

Annual review		
Date	Reviewed by	Signature
VERSION CONTROL AND AMENDMENT RECORD		

No.	Date	Status	Amendments
0.1	January 2019	Under consideration	
0.2	June 2021	Plan under development	
04	August 2022	Draft Alison	
05	5 th September 2022	Final Draft submitted to Lydia & Kirsty	
06	September	Lydia Cowell	

The scheme is separated into the following sections:

- 1) Information – General background information
- 2) Intention – What the plan is intended to achieve
- 3) Method – How the scheme's aims will be achieved
- 4) Administration – of the scheme
- 5) Communications – Radio, telephony etc
- 6) Appendices – more detailed information about specific matters

Section 1: Information

Community Profile

The Parish of Thurnham is a civil parish in Lancashire. It is situated on the south side of the river Lune estuary in the City of Lancaster. It contains the villages of Conder Green, Glasson Dock, Lower Thurnham and Upper Thurnham. The Parish has a population of 651 at the time of the Census in 2011.

Glasson Dock is approximately four miles south of the City of Lancaster. It lies alongside the River Lune and the Lune Estuary. The dock sits at the end of the 2.5mile Glasson Branch of the Lancaster Canal.

The river Conder flows from its source, a spring at Conder Head on Black Fell near Little Dale. The river runs through Ellet and Galgate before flowing into the Lune Estuary between Conder Green and Glasson.

Part of the Parish, the area of Thurnham Moss was badly flooded in 1977 and previously 50 years before that. This is part of the Parish that is on reclaimed marshland and is protected by a seawall that breached. Unlike elsewhere in the county no serious money has been spent on it, the seawall has just been rudimentarily maintained. The chances of it breaching again are exceptionally high. Therefore, this is something 'the plan' must take into account.

Visitors

Any camping or caravanning sites or other business where visitors may be and who need to be considered in an emergency.

Old Glasson Caravan Park
Glasson Marina Holiday Park
Berry's Farm
Ashton Hall Caravan Park
Thursland Hill Fishery and Touring Caravan Site
Glasson Sailing Club
Glasson Camping Site
The Quayside
Shop at Glasson
The Stork at Conder Green
The Smoke House
Lock Keepers Rest
The Mill at Conder Green

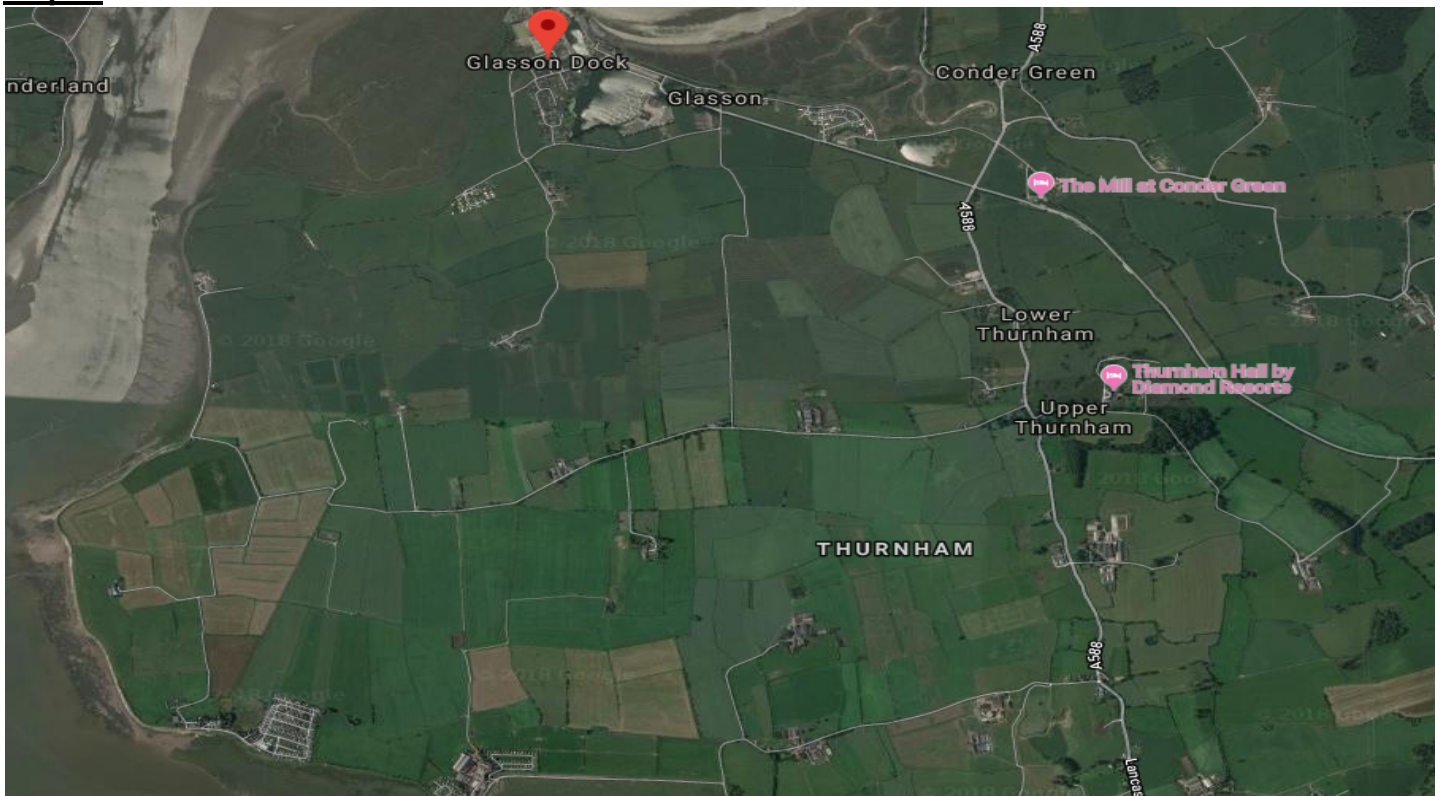
A range of local Businesses who will likely have their own arrangements

Glasson Basin Marina – David Lewis
Dalton Arms
Thurnham Hall
Glasson Grain
The Port Commission
Ashton Hall Golf Club
Ashton Hall Garden Centre

Map 1



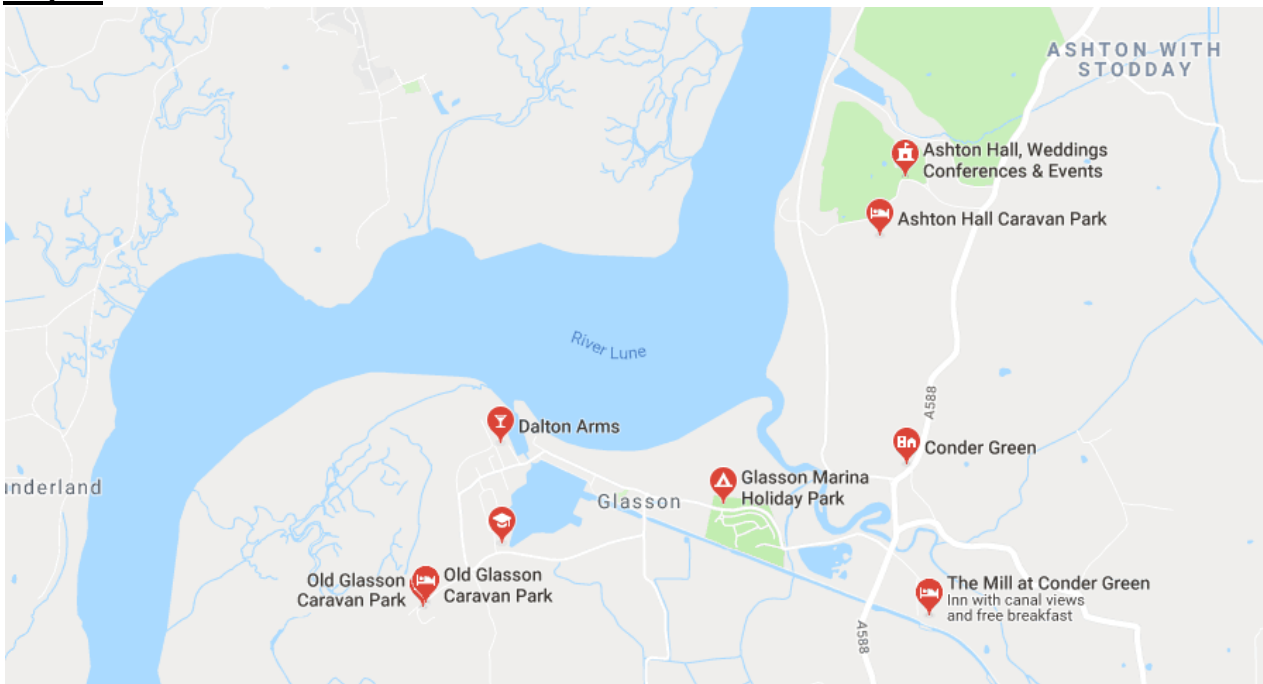
Map 2.



Map 3.



Map 4.



Section 2: Intention

Intention.

The aim of this scheme is to provide a single source of local information to improve community resilience and provide an effective initial response in an emergency.

The specific emergency situations covered by the plan include:

- River flooding (including flash flooding)
- Predicted severe or extreme weather (high winds etc.)
- Any other widespread incident
- Medical Emergency
- Fire
- Significant Utility failure (Electricity/Water)

Other general emergency situations are also referred to.

Structure of the community emergency plan

In August 2012 some residents in Glasston suffered due to flooding from torrential rain fall. In December 2015 there was flooding in the local area, resulting in loss of power within our Parish. The Parish Council decided that we should have a Community Emergency Plan in place to support members of the community should a similar situation ever occur.

The plan provides a framework for listing contact details, responsibilities, and information about available resources.

It is intended to be of real help in taking action at the onset of an emergency and also assist in dealing with day-to-day problems that can arise in communities such as ours.

“Trained” voluntary emergency co-ordinators will use Glasston Dock & Thurnham Village Hall depending on the need, to use all the resources at their disposal to provide emergency support along with, or in the absence of, the professional emergency services.

The plan is completely voluntary and there is no statutory duty to participate but the Thurnham & Glasston Parish Council saw it as a positive step to take in improving resilience.

The scheme provides a framework for listing contact details, responsibilities, and information about resources. It is intended to be of real help in acting at the onset of an emergency and assist in dealing with day-to-day problems that can arise in remote communities.

Situations can happen, often beyond our control, for example, extreme weather.

The emergency services (Fire, Police, Ambulances etc) will prioritise those in greatest need, especially where life is in danger.

There may be times when you are affected but you and your family lives are not in immediate danger.

During these times, you need to know how to help yourself and those around you. By becoming more resilient, you and your community can complement the local responders and reduce the impact of an emergency on your community.

Section 3: Method

Emergency Co-Ordinators will activate the plan following an activation trigger such as:

1. Local flood warning
2. When the Emergency Services contact co-ordinator(s)
3. When Lancaster City Council or Lancashire County Council Emergency Planning Officers contact the coordinator(s)
4. OR Loss of supplies such as water, electricity, gas, telephone

They will activate the plan following the routine outlined in the Training Manual ?

Initial actions for the Emergency Co-Ordinators

1	The emergency co-ordinators should firstly evaluate the emergency. <i>Some emergency situations might require people to stay indoors and keep doors and windows closed.</i> If this is the case the police, social media, news, Met. Office, internet, local radio etc., will need to inform residents.
2	Contact other Emergency co-ordinators. Discuss the situation; if safe arrange to meet.
3	Contact an Emergency Centre key holder. This would usually be for the Village Hall. Arrange to collect/meet for the keys.
4	Proceed to Emergency Centre. Gather information/set up the Emergency Centre.

Local risk assessment

Risks	Potential impact on community	What can the Community Emergency Group do to prepare?
Loss of Electricity or Gas services	Unable to prepare hot food and keep warm	Provide emergency generation at Village Hall for warmth and hot meals
Loss of telephone service	Unable to access emergency services	Advice required LCC

Loss and/or contamination of water supply	Vulnerable persons unable to access clean water	Provide assistance to UU to deploy bowzers, standpipes or bottled water supplies.
Canal and dock backing up and flooding	Flooding to local caravan park and properties	Work with CRT and the Port Commission on roles and responsibilities. Obtain the contact details of the responsible persons.
Extreme Weather	Damage to property	Provide temporary accommodation Assist with protection of property – if safe to do so.
Major Fire	Damage to property	Provide temporary accommodation Provide assistance prior to emergency services and responders arriving full use village halls
Transport Accident	Damage to property Release of hazardous substances	Provide temporary accommodation Provide assistance prior to emergency services and responders arriving full use village halls
Major incident around the dock	Do we need to include this, or would Glasson Grain/Port commission have their own plan...for possible evacuation?	Would have to liaise with Port Com on what support is needed. Use of VH's

Additional information for volunteers

1. Always keep yourself safe.
2. Always put people before animals or property.
3. Always fully understand and be comfortable with what you are being asked to do.
4. If you are unsure raise your concerns with the Emergency Co-ordinator.
5. Assist as required, but always think before you act.
6. Provide reassurance to those around you.
7. Always be mindful of how you give practical and emotional help.
8. Some emergency situations may require people to stay indoors and keep doors and windows closed. If this is the case keep listening to local TV and radio broadcasts.
9. Try to get to a safe place – this may not be your home.
10. Always follow the advice of the emergency services (police, fire etc.)
11. This plan may be used by members of the village who are not emergency co-ordinators.

12. Members of the village are welcome to assist as Responders/Helpers in an emergency of difficult situation. It is recognised that the village working together has the best chance of a positive outcome.
13. Always put yourself and your family's health and safety first.
14. If you would like to assist, contact the Emergency Co-Ordinators at the Emergency centre.
15. Hard copies of this plan will be available at the Village Hall.
16. An abbreviated copy of the plan will be available on the parish website:
<http://www.thurnham-parishcouncil.org/>

Actions agreed with the Emergency Services in the event of an evacuation

- Help the police/local authority door knocking
- Tell the emergency services who might need extra help to leave their home
- Offer assistance to Thurnham Glasson C of E Primary School
- Offer assistance to occupants of the Village Hall

Community Emergency Planning Group members

Emergency Responders listed on separate sheet all contact numbers held by Alison Stevenson (co-ordinator)

Information strictly confidential to co-ordinators
District emergency phone number, Town Hall: 01524
District emergency phone number, Town Hall: 01524 (power black-out and normal phones operative)

Alternative arrangements for staying in contact if usual communications have been disrupted:

In some circumstances the city council may be able to lend the community emergency group some two-way radios to communicate within the area and with Lancaster Town Hall. Contact the Duty Officer or Resilience Officer with any request for this assistance.

Communication Type	Contact	Location
Emergency services	999 (24hr)	
Lancashire Police	101 (non-urgent)	lancashire.police.uk/
Morecambe Police Station	101 (24hr) or 0845 125 3545	Morecambe
Lancaster Police Station	101 (24hr) or 0845 125 3545	Lancaster
Neighbourhood Police	01524 596985	Morecambe
Lancaster fire station	01524 60193	Lancaster

Lancashire Fire & Rescue	01772 862545	lancsfireandrescue.org.uk/Pages/home
Lancashire Police HQ	01772 614444	lancashire.police.uk/
Lancaster City Council	01524 582000 or 01524 67099 (24hr)	lancaster.gov.uk/environmental-health/emergency-planning/emergency-contact-details Lancaster/Morecambe
Lancashire County Council	0330 1236701 0300 053 0000	lancashire.gov.uk/ Preston
Lancashire Environmental, health, emergency planning		http://www.lancaster.gov.uk -. http://new.lancashire.gov.uk then search for emergency.
Environment Agency – Incident hotline	0800 80 70 60 (24hr) 03708 506 506	www.environment-agency.gov.uk
Royal Lancaster Infirmary	01524 65944	nhs.uk/Services/Hospitals/Overview/DefaultView.aspx?id=2122
Coastguard	999	gov.uk/government/organisations/maritime-and-coastguard-agency
National Grid - Electricity	0800 056 8090	www2.nationalgrid.com/uk/our-company/electricity/
National Grid – Gas & electric	0800 111 999 (24hr)	www2.nationalgrid.com/UK/Our-company/Gas/
Electricity Northwest	0800 195 4141	enwl.co.uk/
British Telecom	0800 800 151 (24hr)	www.bt.com
Highways Agency	0300 123 5000 (24hr)	highways.gov.uk/traffic-information/
United Utilities - water	03456 723 723	unitedutilities.com/
Galgate Medical Centre	01524 751284	http://www.lancastermedicalpractice.co.uk/index.aspxhttps://www.google.co.uk/search?q=morecambe+police+station&oq=morecambe+police+station&aqs=chrome..69i57j0l5.4205j0j4&sourceid=chrome&es_sm=93&ie=UTF-8http://webcache.googleusercontent.com/search?q=cache:PqUntgU-ayEJ:www.coastalmedicalgroup.co.uk/contact1.aspx+&cd=2&hl=en&ct=clnk&gl=ukhttps://www.google.co.uk/search?biw=1280&bih=929&q=related:www.coastalmedicalgroup.co.uk/contact1.aspx+Heysham+Medical+Practice&tbo=1&sa=X&ved=0ahUKEwj5meqX3vXNAhVLLsAKHY4zCcMQHwgyMAE
NHS Direct	111 (24hr)	nhs.uk/NHSEngland/AboutNHSservices/Emergencyandurgentcareservices/Pages/NHS-111

Heart Radio	01524 848747 / 848969	FM 96.9, Lancaster https://www.google.co.uk/search?q=related:www.thebay.co.uk/+Bay+Radio&tbo=1&sa=X&ved=0ahUKEwjmspHX3vXNAhUPM8AKHZwTCvsQHwgpMAA
BBC Radio Lancashire	01254 262411 / 583583	FM 95.5, 103.9. 104.5, AM 837, 1458, bbc.co.uk/radiolancashire Blackburn
RSPCA	Contact via Duty County Emergency Planning Officer 0300 123 4999 / 555	www.rspca.org.uk
Radio- RAYNET Contact via Duty County Emergency Planning Officer	North.Lancashire, Paul Woodburn, 07721 457257	www.raynet-uk.net Silverdale
Radio- RAYNET Contact via Duty County Emergency Planning Officer	RAYNET – Northwest, Roger Alexander 03030 401080 07739 370001	www.raynet-uk.net
Radio	Mike S, Morecambe Bay Amateur Radio Society	www.mbars-g1mbr.co.uk/ Morecambe
Radio	Ian M, Sands Radio Group	www.m0scg.org.uk/ Morecambe
North West 4x4 Responders		www.nw4x4responders.co.uk
British Red Cross	Contact via Duty County Emergency Planning Officer 0844 871 11 11	www.redcross.org.uk
RVS	Contact via Duty County Emergency Planning Officer 0845 601 4670	www.wrvs.org.uk Have now withdrawn from emergency response
St John Ambulance Emergency alerts	0870 104 950	www.sja.org.uk gov.uk/government/publications/ mobile-alerting-trials-for-public- emergencies/public-emergency- alerts-mobile-alerting-trials
Floodline	0345 998 1188 (24hr) 0845 998 1188	fwd.environment- agency.gov.uk/app/olr/ home
Met office	0370 900 0100	www.metoffice.gov.uk
The UK Hydrological office	01823 337900	http://www.ukho.gov.uk helpdesk@ukho.gov.uk
Thurnham Parish Council	07828 254149	http://www.thurnham- parishcouncil.org/
Salvation Army	Contact via Duty County Emergency Planning Officer	www.salvationarmy.org.uk/

Bowland & Pennine Mountain Rescue	Contact via Force Incident Manager, Lancashire Police HQ	www.bowlandpenninemrt.org.uk/about.htm
Bay Search & Rescue	Contact via Force Incident Manager, Lancashire Police HQ or HM Coastguard operations Centre	
Salt Ayre Leisure Centre	01524 847540	lancaster.gov.uk/salt-ayre-sports-centre
North West Air Ambulance	0800 587 4570	https://nwaa.net/enquiries@nwaa.net https://www.google.co.uk/search?q=North+West+Air+Ambulance&og=North+West+Air+Ambulance&aqs=chrome..69i57j0l5.13356j0j4&sourceid=chrome&es_sm=93&ie=UTF-8https://webcache.googleusercontent.com/search?q=cache:Xt5_CzdD8w4J:https://nwaa.net/+&cd=1&hl=en&ct=clnk&gl=ukhttps://www.google.co.uk/search?q=related:https://nwaa.net/+North+West+Air+Ambulance&bo=1&sa=X&ved=0ahUKEwjgp4Gf8_XNAhWJC8AKHV_zC3sQHwqpM_AA

Community Response

Many of the situations covered in this plan do not arise without warning but are predicted by Environment Agency flood warnings or Met Office severe weather warnings and flash warnings.

Individual householders in areas known to be at risk should have rehearsed methods of protecting their properties when flooding is predicted, including the use of flood resilience products, and of course householders should also help their neighbours in preparing for predicted flooding.

This Community Emergency Scheme builds on any existing individual preparations and moves these into the wider community. It identifies resources available to all and uses the “Community Contact” system for links to/from external assistance.

Resources

The Village Halls are the initial choice as a base for the emergency co-ordinators as a place that it is planned will be able to function with emergency power in such a situation. Local resident Hazel Ronson, has kindly offered several generators to use in case of emergency.

Emergency equipment

There is a programme within the community of encouraging residents to invest in personal emergency equipment, particularly torches, lamps, radios, and phone chargers and first aid kits.

Emergency bags are to be prepared and kept at both Village Halls and will be maintained by the Community Emergency Planning Group. The resources available to the co-ordinators include:

CONTENTS OF RED/BLUE COMMUNITY EMERGENCY BAGS

- X 2 butane gas cartridge
- X 2 strong grey adhesive tape
- X 2 incident ribbon
- X 1 box of 2 walkie talkies
- X 4 packs of emergency blankets
- X 1 pair of protective emergency gloves
- X 5 waterproof ponchos
- X 5 hi viz vest's
- X 1 aluminium camping kettle
- X 1 pkt of 4 AA batteries
- X 2 wind up mini torches
- X 1 pkt assorted cable ties
- X 2 head torches
- X 1 handheld wind-up Radio/Torch
- X 1 solar charge Radio
- X 1 high-performance trekking stove
- X 1 emergency USB Power bank
- X 1 green first aid kit
- X 1 pkt 50 water purification tablets
- X 1 hand sanitiser
- X 5 orange whistles
- X 10 safety light sticks
- X 1 waterproof notebook
- X 1 glow stick
- X 1 Scissors and tweezer set

- Corded telephone X 1
- Thermod 2.2L pump jug x2
- Steel Thermos Flask X6
- Defibrillator – nearest one is CofE Primary School Glasson & Hazel, on Moss Lane,

Except for the defibrillator, the equipment will be divided equally between two locked stores: one in the Glasson Village Hall and the other at

Building	Location	Potential use in an emergency	Contact details of key holders
Glasson Village Hall	Glasson Dock, Lancaster. LA2 0DF	Rest Centre/safe place	David Stainton He will open up/provide key
Thurnham Village Hall.	Cockerham Road	Rest Centre/safe place	David Whitworth He will open up/provide key

Local skills and resources assessment

Skill/Resource	Who?	Contact details	Location	When might be unavailable?
Trained first aider/nurse				
Chainsaw owner?	Richard Stevenson	07774 958482	Glasson	24/7
Water/food supplies	The Shop at Glasson	Linda Wilson or Jane Sowden 01524 751275	West Quay	I have not approached these people for this service
Water/food supplies	Quayside		West Quay, Tithebarn Hill, Glasson Dock, Lancaster. LA2 0BY	I have not approached these people service
Water/food supplies	Lock Keepers Rest	Kat 01524 410057	Tithebarn Hill, Glasson Dock, Lancaster. LA2 0BY	I have not approached these people for this service
Water / food supplies / accommodation	Dalton Arms	Debbie and Geoff Cann 01524 753007	West Quay	I have not approached these people for this service
Standalone Generators	Throstlecroft	Hazel	Willing to loan in an emergency	has several
Farmer Tractors and lifting equipment etc.	James, Stewart & Penny Lamb	01524 751469	Old Glasson Farm, Dobs Lane, Glasson Dock. LA2 0AU	Willing to help
Farmer Tractors and lifting equipment etc.	Martyn & Cath Ayrton	01524 751391	Bambers Farm, Thurnham, Lancaster. LA2 0AX	Willing to help
Farmer Tractors and lifting equipment etc.	David & John Charnley	01524 751583	Kendal Hill, Dobs Lane, Glasson Dock, Lancaster. LA2 0AU	Willing to help

Farmer Tractors and lifting equipment etc.	Freddie Lamb	01524 751415	Gardeners Farm, Thurnham. LA2 0AX	Willing to help
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Role of Agencies in an emergency

Police - The Lancashire Constabulary is responsible for the coordination of all other agencies at the scene of any emergency incident. The police also have a role to investigate any possible criminal aspects of any incident.

The Lancashire Fire & Rescue Service is responsible for firefighting and rescue. They are comprehensively equipped with search and rescue equipment, including specialist equipment for rescue from collapsed buildings. They also have access to high volume pumping equipment and may be asked to assist in flooding incidents.

The Northwest Ambulance Service is responsible for providing First Aid to casualties at the scene of any emergency incident and transport of casualties to hospital. At any multi-agency incident, the Ambulance Service is the 'gateway' organisation to the wider National Health Service meaning that, in an emergency, other agencies wishing to access any Health organisation will initially do so through the Ambulance service.

HM Coastguard, whilst primarily coordinating the response to coastal and offshore incidents also has access to resources that can assist in inland emergencies, particularly flooding.

The University Hospitals of Morecambe Bay NHS Trust has an emergency plan for the treatment of casualties at local hospitals and further afield. This includes the deployment of a Hospital Mobile Emergency Team.

The Environment Agency has a particular responsibility for flood forecasting and warning and the identification of flood risk areas.

Lancaster City Council supports the emergency services at an incident by the provision of a Duty Emergency Incident Officer, Evacuation Rest Centres, waste clearing operations, environmental protection advice along with engineering and building control services.

Lancashire County Council also has an Emergency Planning Duty Officer and provides countywide services such as Education and Adult & Children's (Social) Services.

Voluntary Organisations offering their various skills to the communities of Lancashire in times of emergency include:

- St. John Ambulance
- Salvation Army
- British Red Cross
- WRVS
- Salvation Army
- RSPCA
- Raynet (Radio Amateurs)
- Faith Groups
- Mountain Rescue Teams

These voluntary organisations are coordinated in Lancashire by the County Council Emergency Planning Service and the initial contact point for any of the above organisations must be the County Emergency Planning Duty Officer, who can be contacted by the Lancaster City Council Duty Emergency Incident Officer or any of the 'blue light' services.

Agencies supporting these organisations include **Electricity North West**, who provide specialised assistance concerning electricity supplies; to continue to supply electricity; to liaise with other organisations for the provision of emergency supplies and the disconnection of cables that constitute a danger to life and property. **United Utilities**, deal with the maintenance of water supplies and sewage disposal arrangements, repairs to water mains and the availability of emergency water supplies in an incident

Ministers of religion and Faith leaders

Ministers of religion are familiar with the problems of care within the community. They are experienced in leadership, organisation and counselling the sick.

Christ Church Glasson Dock	Rev Gary Lewis	01524 791390
Ss Thomas and Elizabeth RC Church	Father Peter Sayer	01524 63000

Through the Lancashire Resilience Forum, is it possible to access a much wider faith community if there are needs during or after an incident.

Preparation

Residents are encouraged to keep themselves informed and be aware of weather conditions that may result in flooding or other disruption. Sources of this information include:

Met Office – severe weather warning forecasts

Environment Agency – Flood Alerts for the River Condor and Tidal Flood Alerts and Warnings for the River Lune and the Coastline. You can register to receive these free Flood Alert and Warning messages via landline, mobile telephone and/or e-mail. You can also check for messages and current flood risk at [Check for flooding - GOV.UK \(www.gov.uk\)](http://www.gov.uk)

BBC – Countryfile forecast

Local radio – broadcasts of Environment Agency flood watches and weather warnings

BBC Radio Lancashire – 95.5FM, 103.9Fm or 104.5FM

Residents of outlying areas are encouraged to maintain emergency packs and in periods of good weather should check that equipment is working correctly, batteries charged, and essential supplies restocked. Where flood defence equipment is kept in readiness or has been installed it should be maintained including oiling/greasing of mechanisms

Flooding Responses

Where any flood alert or Severe Weather warning is received that is expected to affect the local community the Duty Emergency Incident Officer at Lancaster City Council will endeavour to speak to a Community Coordinator and discuss any assistance that may be needed.

Residents of Glasson Dock, Thurnham and Conder Green can register to receive free flood alert and warning messages by phone, email or landline. Inputting your postcode will automatically sign you up for all relevant flood alerts and warnings.

To register:

- **Phone Floodline** on 0345 988 1188 (24-hour service)
- **Or visit** <https://www.gov.uk/sign-up-for-flood-warnings>

(If your property is not at risk but you would like to sign up to be aware of road flooding or for emergency plan purposes, click 'register as area of interest' instead.)

Flood Alert

Fluvial flood alert:

A flood alert for the Lower Lune and Conder Catchment will be issued when the weather and river conditions indicate that flooding may be possible. The flood alert for Glasson is specifically issued for flood risk from the River Conder and its tributaries (and Burrow Beck to the north). The flood alert only covers the River Lune at Lancaster (so not at Glasson) as further downstream a separate flood alert is issued based on tidal and fluvial monitoring.

Only limited telemetry is available on the becks in the area and the Environment Agency cannot give further information beyond a basic flood alert. However, it is known that many streams rise and fall rapidly in heavy rainfall situations. This particularly applies to the River Conder. It is important that the Community Emergency Contacts mobilise local residents who can, without putting themselves in danger, monitor the becks. If water levels are felt to be rising rapidly or there is other evidence of flooding upstream (changing water colour, large trees or other objects being swept down, undercutting of any riverbank) this information should be passed back to the Community Emergency Contacts, who will in turn alert the Environment Agency.

Tidal Flood Alert:

A Tidal Flood Alert is issued for 'Lancashire Coastline at Thurnham' when flooding from the River Lune and the coastline is possible. At this level **highway flooding is possible**.

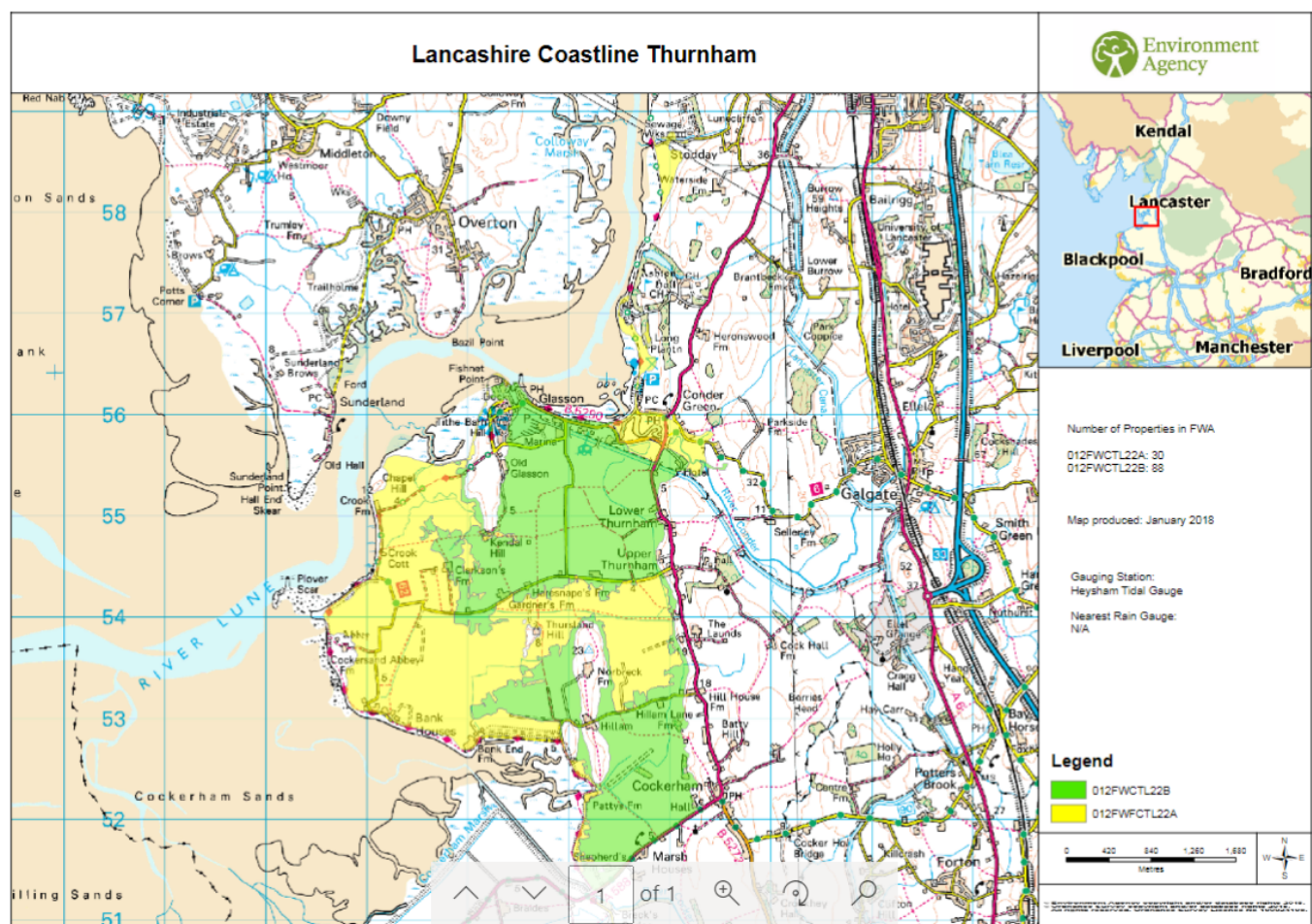
Environment Agency recommended actions for flood alerts:

- Flooding to low lying land and roads is possible. Stay vigilant and make early preparations for a potential flood. Prepare to act on your flood plan.
- Monitor the situation and check the forecast and river levels - [Check for flooding - GOV.UK \(www.gov.uk\)](https://www.gov.uk)
- Ensure you have access to your flood plan, flood kit and property flood resilience products.
- Move or weigh down outside furniture and decorations if you know a storm or strong winds are expected.

Flood Warning.

There are a total of 122 properties at risk in the two flood warning areas (green and yellow).

- Yellow - 012FWCTL32A: Lancashire coastline at Thurnham, around Cockersands Abbey, Thurnham Moss and Conder Green.
- Green - 012FWCTL32B: Lancashire coastline at Thurnham, between Glasson and Marsh Lane A588.



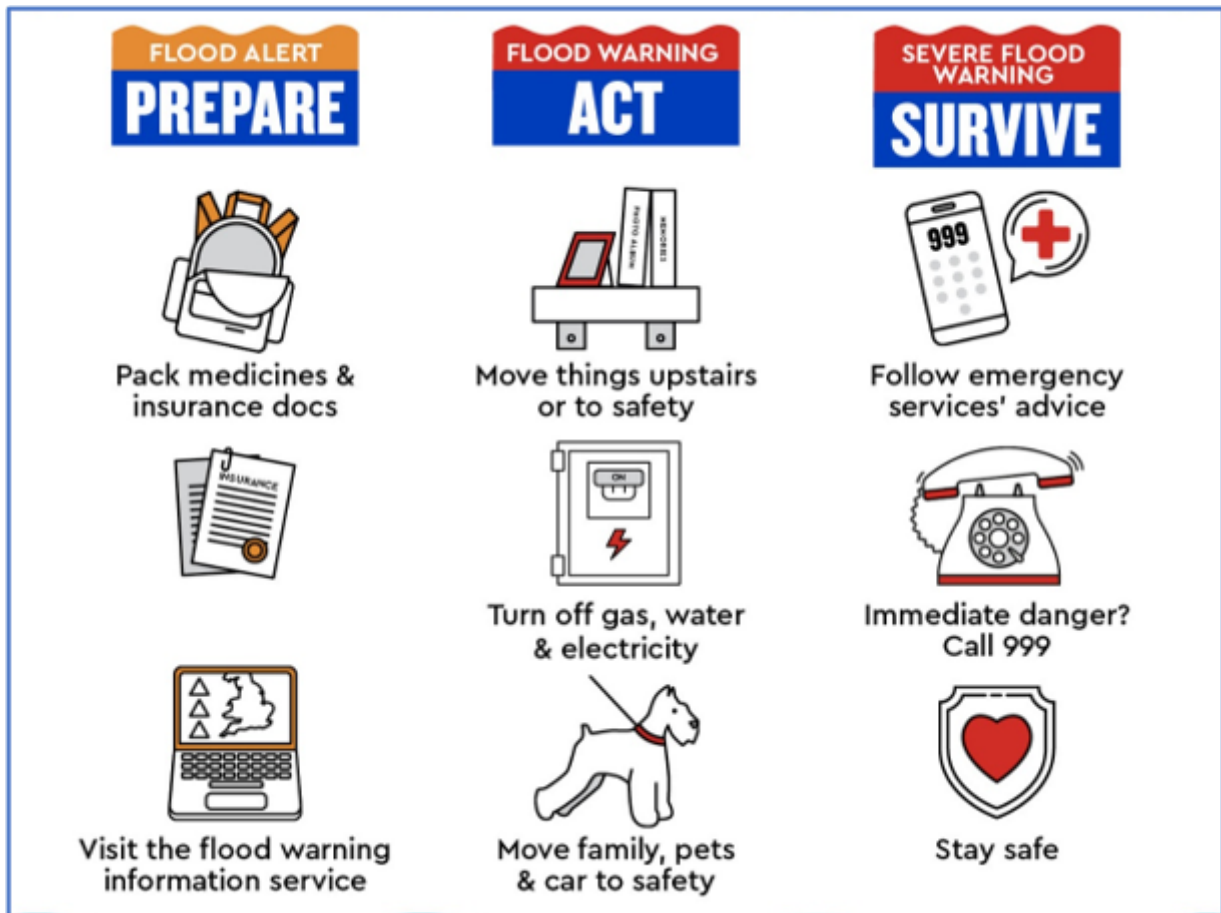
If there are local indications that the River Conder or Lune **are** likely to flood homes and businesses it is important to act quickly.

Environment Agency recommended actions for flood warnings:

- **Flooding is expected. Immediate action is required to protect yourself and your property. Put your flood plan into action.**
- Move cars, pets, food, valuables and important documents to safety.
- Fit flood protection equipment (air brick covers, door barriers etc.).
- Turn off gas, electricity and water supplies if safe to do so.
- Protect yourself, your family and help others.
- Be prepared to evacuate your home or premises.

To find out more about preparing for flooding and to create your own personal flood plan visit:

- Gov.uk at <https://www.gov.uk/prepare-for-flooding>
- And the North West flood resilience website "The Flood Hub" at <https://thefloodhub.co.uk/household/>



Severe Weather Responses

Met Office Weather Warnings

Three types of weather warning are issued by the Met Office:

No Severe Weather	Be Aware	Be Prepared	Take Action

Weather warnings guide

The Met Office warn the public and emergency services of severe or hazardous weather which has the potential to cause damage, widespread disruption and/or danger to life through our National Severe Weather Warning Service. This includes warnings about rain, snow, wind fog and ice.

These warnings are given a colour depending on a combination of both the likelihood of the event happening and the impact the conditions may have.

The basic messages associated with each of the colours are:

No Severe Weather	Be Aware	Be Prepared	Take Action

The basic message associated with each warning level is:

Likelihood

- | | |
|-----------------|---|
| High | <ul style="list-style-type: none"> • You may need to take action as we are expecting ... • There will be ... |
| Medium | <ul style="list-style-type: none"> • We should be prepared for ... • There is likely to be ... |
| Low | <ul style="list-style-type: none"> • Be aware of the potential/possibility ... • There is the small chance of ... |
| Very Low | <ul style="list-style-type: none"> • Be aware that there is a very small risk of ... |

What the colours mean

- **Yellow: Be aware.** Severe weather is possible over the next few days and could affect you. Yellow means that you should plan ahead thinking about possible travel delays, or the disruption of your day-to-day activities. The Met Office is monitoring the developing weather situation and Yellow means keep an eye on the latest forecast and be aware that the weather may change or worsen, leading to disruption of your plans in the next few days.
- **Amber: Be prepared.** There is an increased likelihood of bad weather affecting you, which could potentially disrupt your plans and possibly cause travel delays, road and rail closures, interruption to power and the potential risk to life and property. Amber means you need to be prepared to change your plans and protect you, your family and community from the impacts of the severe weather based on the forecast from the Met Office
- **Red: Take action.** Extreme weather is expected. Red means you should take action now to keep yourself and others safe from the impact of the weather. Widespread damage, travel and power disruption and risk to life is likely. You must avoid dangerous areas and follow the advice of the emergency services and local authorities.

Severe weather warnings are available to you in a number of ways, meaning you can always access the latest information wherever you are. This includes on radio, TV, the Met Office website, social media, smart phone apps, and email alerts.

You can help by passing these warnings on to family and friends, or by sharing them on Facebook, Twitter and other social media with you friends and followers.

Weather warnings - likely to affect Glasson Dock, Thurnham and Conder Green.

Apart from the risk of flooding the most likely scenario to affect this area is a warning of heavy snow or one of high winds. At times of low risk of snow or storms the community will endeavour to maintain properties in a good state of repair with particular attention to the maintenance of chimney stacks, general pointing of brickwork on buildings and walls, roof tiles and roofing felt and any bracketed equipment such as aerials and dishes. In addition, the condition of trees near to buildings, or anywhere else where they might cause disruption or injury if they fell, should be monitored and where necessary remedial action taken. The Community Emergency Contacts will check the availability of sand and salt in appropriate areas and ensure levels in grit boxes are maintained.

If warnings are received of impending heavy snowfalls the CEPG will meet to discuss the implications and in turn, consider the following:

Arrange to meet regularly to monitor local conditions and where problems are occurring either seek help from the authorities or coordinate local self-help.

Monitor the well-being of vulnerable residents, if necessary, bringing any situations causing concern to the notice of the authorities.

Emergency situations

Fire

- Lancashire Fire and Rescue Service will respond to all calls to fires or other emergencies.
- Residents, on discovering a fire, should call the Fire Service via 999, leave the premises, and not return until given all clear.
- The Fire Service will respond to requests from residents regarding Home Fire Safety Checks, fitting smoke detectors and advice on fire plans for every occupant.
- The first response to requests for the Fire Service at Thurnham and Glasson will be met by deployment of the fire appliance based at Lancaster Community Fire Station.

Medical Emergency

The **North West Ambulance Service** is responsible for providing First Aid to casualties at the scene of any emergency incident and transport of casualties to hospital. At any multi-agency incident the Ambulance Service is the 'gateway' organisation to the wider National Health Service meaning that, in an emergency, other agencies wishing to access any health organisation will initially do so through the Ambulance service.

Old Glasson Caravan Site and **the school** has a defibrillator

Utility Failures

Power Blackout

In the event of electricity supply failure residents should ring the Electricity North West control centre in the normal way to report the problem. This allows the Control centre to assess the nature and scale of the breakdown.

To report a Power Cut to Electricity Northwest Call 105.

If it becomes apparent to any members of the CEPG that the power cut is widespread or likely to become protracted they should meet as a group to consider what action is necessary to support the community, particularly any vulnerable members and whether to activate the emergency plan. The City Council Duty Emergency Incident Officer (DEIO) should also be contacted, via the Council's Emergency Call Centre.

If it is necessary to contact the ENW Emergency Control Centre Manager for further information the DEIO will do this on behalf of the community.

Water Supply disruption

In the event of a water supply failure residents should ring the United Utilities control centre in the normal way to report the problem. This allows the Control centre to assess the nature and scale of the supply breakdown.

If you have a problem with your water supply or wastewater, United Utilities can be contacted on **0345 672 3723**

If it becomes apparent to any members of the CEPG that the water supply problems are widespread or likely to become protracted they should meet as a group to consider what action is necessary to support the community, particularly any vulnerable members and whether to activate the emergency plan. The City Council Duty Emergency Incident Officer (DEIO) should also be contacted, via the Council's Emergency Call Centre.

If it is necessary to contact the United Utilities Emergency Control Centre Manager for further information the DEIO will do this for the community. The DEIO has the necessary information and contacts to organise alternative water supplies, for drinking or sanitation, in an emergency.

Other incidents

A plan of this nature can never cover all situations. In the event of any other type of emergency occurring the community will seek assistance through the usual channels and if necessary use the services of the Community Emergency Planning Group to coordinate the local response and to call on any of the organisations outlined in this plan.

<h2>Administration</h2>

Emergency Plan

This plan has been produced by the community in association with the **Resilience** Officer at Lancaster City Council. The Plan Owner and other Community Contacts are responsible for keeping the plan up to date. The plan will be reviewed at least annually or after any activation. The plan is available for any member of the community to read and the planners welcome any observations on how it may be improved.

The Community Contacts also have (with permission) a record of the contact details of community members along with information about any residents who may be considered vulnerable (including temporary vulnerabilities). These details are retained separately from the main plan under secure conditions in the community but not by any other agency. Matter for Thurnham Glasson whether you do this but if you keep formal records, as opposed to informal information between residents, you will be responsible for its security etc.

Data protection pro forma

I hereby consent for

to hold personal details within this scheme which includes:

Name

Address

Telephone numbers

I understand that agreeing to be included within this document does not, under any circumstance imply that I have any legal obligation to respond during an emergency and that any aid I offer is completely voluntary.

This information will be kept confidentially and only used in connection with this community emergency scheme.

Name	Signature	Date	Specific date you wish your information to be destroyed.

Registration form for the Village Halls

Entry form

Registration no	Name	Date of Birth	Address	Time in (24hrs)	Problem at home address (flooding, no power etc.)

Population estimate

a. Resident population:

Estimated number of visitors using holiday accommodation, caravan parks and facilities in the parish at the height of the tourist season:

Community emergency committee

The community may wish to appoint an Emergency Committee. Committee members who have good local knowledge and contacts and who will be well placed to initiate action at short notice.

Examples of the tasks, which could be undertaken by the committee members, are:

Prior to the emergency

- Disseminate vital information from the scheme to the rest of the community
- Plan to exercise the scheme to ensure it is functional.

During the emergency

- Collection and dissemination of information
- Recruitment of volunteers and allocation of tasks
- Maintenance of the register of people who may require special help
- Reception centre planning

Committee members (Please see contact details for telephone numbers)

Name: Alison Stevenson	Name: Tony Young
Name: Sally Maddox	Name:
Name:	Name:
Name:	Name:

Local Hazards

River Conder
River Lune
Lancaster Canal & Basin

Information regarding neighbouring parishes

Parish	Contact
Cockerham	Melanie Harben – Clerk (01253) 790156 lancashireparishclerk@gmail.com
Aldcliffe	Derek Whiteway – Clerk 07805 260976 clerk4aws@gmail.com
Ellel	Gill Mason M:07882 949110 E:clerk@ellelparishcouncil.co.uk